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QUALITY POLICY

The Directors of Permanoid Limited consider the quality aspects of our operations to be of primary importance to the successful management of the company. We are committed to continued growth, the continual improvement of our Quality Management System and in satisfying applicable requirements, including statutory and regulatory related to our business.

We recognise that improvements in process understanding and compliance, will help to ensure the sustainability of our organisation; as will the maintenance of our organisational knowledge for the consistent provision of our service, and for business continuity purposes.

With customer focus in mind; our policy is to:

Continually monitor and develop the quality management system (ISO9001/2015) and provide the resources necessary for its effective implementation.

Ensure that the requirements and expectations of our customers in respect of product specification, quality of manufacture and quality of service are complied with or exceeded whilst a competitive price is maintained.

Communicate the quality policy to all staff, customers, suppliers and contractors.

Comply with statutory and regulatory requirements related to our business.

Manage, evaluate and develop all resources and risks needed to continually improve the business and create opportunities.

Monitor and develop all processes based on objectives set, to add value to the business. (See key performance indicators).

In order to achieve and support the above policy statement, the company shall introduce and maintain a quality management system compliant to the requirements of ISO 9001:2015 and be subject to regular audits by independent parties and internal audits.

As Chairman I take full responsibility to ensure that this policy is communicated and implemented throughout the organisation and any other interested parties.

The policy will be available to the public via our official website www.permanoid.co.uk

D. Hingston
Chairman